



SERVICE APPLICATION FORM

Customer ID:		Application Date:	
Customer Name:		Municipality:	
Customer Address:		Village:	
Employer Name:		Home Phone No.:	
Employer Address:		Work Phone No.:	
		Assigned decoder #:	

If additional decoders required, list all on this agreement.

SUMMARY OF CHARGES

Services Requested: (Check appropriate box)

<input type="checkbox"/>	Basic Service (per decoder)	\$25	Activation Charge / Decoder	\$25
<input type="checkbox"/>	Premium Channel	\$	CPE ^b	\$300
<input type="checkbox"/>	Additional decoder (less than 10)	\$10		
<input type="checkbox"/>	Pay-Per-View Channel	\$	RG-59U Wire Charge ^c	\$
<input type="checkbox"/>	Hotel / Lodging Setting	\$	Additional Charge	\$
	40% of occupancy (e.g. 10 rooms: \$25 x 10 = \$250; \$250 x 40% = \$100 monthly charge)	\$	Total Charges	\$
			Payment Received	\$
	Monthly Charge ^a	\$	Date Pmt. Received	

^{a.} Prorated charge adjustment, if applicable will be calculated accordingly

^{b.} CPE – Customer premise equipments which include subscriber decoder (set-top-box), remote control for decoder, antenna and all its components are valued at \$300. CPE is provided by ICTV and all equipment shall at all times remain the property of ICTV. The value of \$300 will not be charged to the Customer on issuance, but reserves the right to collect such amount if ICTV deems necessary. See conditions of service.

^{c.} ICTV typically use up to 100 ft of RG-59U aqua seal coaxial cable to connect between the antenna and decoder to bring service to Customer's TV. Should there be any requirement by Customer to use in excess of the 100 ft, ICTV reserves the right to charge a one time fee equivalent to \$0.15 per foot.

CONDITIONS SERVICE / INSTALLATION POLICY

Island Cable TV – Yap hereinafter, "ICTV" and _____, hereinafter, "Customer" agreed as follows:

- Customer warrants that all information provided on this application are true and are liable for any false information. By signing this application form, Customer is accepting all statements, information and conditions stated herein.
- Monthly service charges are due and payable on the 10th of the current month for the current month's service.



3. ICTV reserves the right to disconnect Customer's service, without notification, if the Customer's account is Past Due. Customer's account is deemed Past Due if payment for the current month is not made by the 30th of the current month.
4. Customer warrants that he/she has complete authority to have installation made on the property and shall fully indemnify and compensate ICTV for loss or damage of any kind sustained by it by reason of such authority.
5. Customer hereby allows entry unto Customer's property at all reasonable times for the purpose of installation, maintenance, repair and inspection.
6. All Customer Premise Equipment (CPE) furnished by ICTV shall at all times remain the property of ICTV. This includes the addressable subscriber decoder box, remote control for decoder box and antenna ICTV will install in Customer's establishment. Customer agrees not to allow any change, removal, disturbance or alteration of our equipment without our agreement. Except for normal wear and tear, Customer agrees to pay the following amounts for any equipment Customer damage, lose or fail to return at the conclusion of service:
 - Subscriber decoder box: \$158
 - Remote control for decoder: \$12
 - Antenna assembly: \$130

The prices above may change and ICTV will advise accordingly. In addition to the charges indicated, ICTV may also require Customer to defray the attorney's fees used to enforce this agreement. Customer is also responsible for the batteries in the hand-held wireless remote control unit. If Customer lose or damage the remote control unit, please notify ICTV immediately. All equipment must be returned to ICTV upon conclusion of service. Customer has a period of 30 calendar days from the termination of service to return all equipment to ICTV. ICTV reserves the right to require full payment of all equipment to ICTV should Customer fails to return all items.

7. ICTV is responsible for periodically doing area maintenance and for providing and maintaining service to Customer's establishment and all equipment installed that belongs to ICTV. ICTV will not be responsible for anything to do with Customer's TV set, including damage. Customer undertakes to take all necessary steps to protect ICTV's lines and equipment located on Customer's property, and agrees to be fully responsible and to pay ICTV for any such repair needed that result from the fault of the Customer.
8. ANY UNAUTHORIZED EXTENSION OR ADDITION TO LINES WILL BE REASON FOR IMMEDIATE TERMINATION OF SERVICE AND LEGAL PROSECUTION.
9. ICTV typically use up to 100 ft of RG-59U aqua seal coaxial cable to connect between the antenna and decoder to bring service to Customer's TV. Should there be any requirement by Customer to use in excess of the 100 ft, ICTV reserves the right to charge a one time fee equivalent to \$0.15 per foot.
10. ICTV regular installation fee does not include trenching, digging or putting in a new conduit in order to put in place the TV service. In addition, ICTV regular fee does not include any equipment or material in excess of what ICTV will provide to hold or secure firmly the antenna required for the service.
11. Customer has the right to terminate service at any time by signing a 24-hour written termination request at the ICTV office. Customer shall notify ICTV of any change of occupancy or ownership of the premises. Transfer of service to a new tenant shall be accomplished free of charge if ICTV is notified in writing before the service is disconnected. Failure to notify ICTV of a change in occupancy shall not relieve the Customer of responsibility for paying monthly service charges.



12. If cable TV service is interrupted and not corrected within 48 hours after notification from the Customer, credit will be given for each 24 hour period that service was interrupted. This does not apply to interruptions caused by fire, typhoon, earthquake, or other acts of God, failure by the power company to provide power, or other causes which are beyond the reasonable control of ICTV.
13. If ICTV must refer Customer's account to an attorney as collection agent, the Customer agrees to pay attorney's fees, court costs and administrative costs.
14. Should there be a change in ICTV fees, charges, deposits, billing practices, programming or in other associated areas and conditions related to Customer's TV service ICTV will do its best to notify Customer in advance. ICTV may send Customer a notice in the mail, post a message on ICTV program guide channel, place announcements in the newspaper, etc.
15. Basic channel line up or other program channels are never guaranteed to be the same and not necessarily always available. All programs are provided as available by content providers and always remain the property of the provider. Change in program line ups may not necessarily mean service charges may be reduced or increased.
16. Customer agrees that there have been no other promises made by ICTV to Customer except those in this agreement and it is an addition to the terms and conditions entered under the Service Application order form between Customer and FSM Telecom for the provision of telephone services. This agreement begins when ICTV provide Customer with TV service.

CUSTOMER	ICTV YAP
PRINT NAME :	
SIGNATURE :	
DATE :	

<u>CUSTOMER SERVICE REMARKS:</u>
<u>Additional decoders:</u>